

Swimming Pool Rental Information

1. The responsible party must sign the release and hold harmless agreement. By completing an online pool reservation, it is understood that the responsible party has accepted the terms of the *Swimming Pool Rental Agreement*.
2. Only lifeguards contracted through Quillian Center may be used.
3. Patrons may set up not sooner than 10 minutes before their scheduled time.
4. Patrons must clean up prior to their party's ending time and are responsible for any damage to equipment, property, etc., and your credit card will be charged for any such damages. Lifeguards will blow their whistle and turn off features 10 minutes before the party ends to give you time to clean up.
5. Rental fees, lifeguard charges, and transaction fee, are due at the time of reservation. Your credit card will be charged \$100 if:
 - Patrons fail to clean up the area to the satisfaction of the manager / lifeguard on duty
 - The party fails to exit on time
 - Attendance exceeds the limits for the number of lifeguards reserved
 - Pool Agreement or Pool Rules are not observed
6. **Quillian Center reserves the right to cancel reservations prior to the rental time due to inclement weather and/or unforeseen circumstances. If Quillian Center exercises this right, patrons will receive a full refund.** (Unforeseen circumstances could include pump or motor failure, poor pool chemistry, or other unsafe conditions.)
7. **Quillian Center must be given a notice of cancellation 28 days before the reservation date for you to receive a full refund, less \$30.** If notice is given 15 to 27 days before your reservation 50% of the rental price will be returned. If notice is given within 14 days of your reservation, you are financially responsible for the complete confirmed reservation. **The \$30 transaction fee is non-refundable regardless of notice.**
8. **Renters have an option to cancel the party due to inclement weather.** Parties may be cancelled no sooner than 24 hours before scheduled reservation due to inclement weather only (inclement weather is defined as 50% chance of rain or weather warnings issued by the National Weather Service). Parties must be cancelled at least two hours before scheduled time for renter to receive a refund for the lifeguards and the facility rental fee, less \$30 transaction fee. Renters must contact the pool company at 281-916-0020 (ask for the staffing department), , and then call the Quillian office at 713-458-4712. Please be sure to leave a message for any/all of those numbers if there is no answer. If you leave a message please include the party name, phone number, date, time, etc. Renters will be responsible for all fees if these calls are not made in time. If the party is cancelled due to inclement weather after the party has started, the renter will receive a prorated refund of the rental fee but will be responsible for all lifeguard fees. The \$30 transaction fee is non-refundable. A \$30 transaction fee will apply unless the party is rescheduled to another date.
9. Birthday cakes, cookies, etc. are welcomed but please provide your own plates, napkins, etc. No cooking is permitted. **NO GLASS CONTAINERS ARE PERMITTED.** The director must approve catered meals. **Refrigerator space is not available.**
10. Battery operated music must be appropriate and may not be played at loud volumes.
11. Decorations must be plastic. **Do not** decorate with crepe paper or anything that would leave a stain if it gets wet.
12. Quillian is a **non-smoking facility** and **alcohol is not allowed** on the property

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13. All posted rules must be followed and lifeguard commands must be obeyed.
14. Music: No DJ unless renting both pools simultaneously.

Noah's Ark Pool Rules

1. All swimming pool rules apply at the Noah's Ark Pool.
2. Enter pool on slides feet first, on your bottom.
3. Move away from the bottom of the slides quickly
4. Make sure area is clear before sliding.
5. No playing or standing on blue mats.
6. No regular diapers (swimming diapers only)
7. Please use the baby changing facilities in the locker rooms.
8. Parents or responsible adult guardian must supervise his or her own child.
9. **All children who are not potty trained must wear a swim diaper.** Regular diapers may burst or leak. Feces in pool water spread a host of infectious diseases. One child could contaminate thousands of gallons of water. Anyone who has diarrhea within the past two weeks should stay out of the water. If a child defecates in the water, please notify a lifeguard or pool manager. Changing tables are located in both the men's and women's locker rooms. Please do not use poolside tables for changing diapers.
10. If renting the Noah's Ark Pool for 4 hours (back to back 2 hour time slots; there is an additional Life Guard required (\$80.00 for 4 hours)

Lifeguards will "turn off" the Noah's Ark pool ten minutes before your party is scheduled to end to allow time for you to finish cleaning and for your guests to collect their belongings.

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Swimming Pool Rules

1. Lifeguard instructions must be obeyed at all times.
2. No running or rough play.
3. No diving in shallow end of pool (less than 6 feet).
4. No swimming in designated diving areas.
5. No flotation devices (unless USCGA). Toys and balls will be allowed only upon the approval of the pool manager. All flotation devices must remain in the shallow end.
6. Only one person is allowed on the diving board at one time.
7. Swimmers must dive straight out and not off the side of the diving boards and only when the area is clear of other swimmers.
8. Only one bounce on the diving boards.
9. Swim to the closest ladder and use ladder to exit when going to diving boards or slides.
10. No pets, loud music, smoking, alcohol, or glass containers allowed.
11. No profanity or improper behavior allowed.
12. Proper swim attire required, no diapers allowed.
13. An adult must accompany all children under age 13. One adult per three children.
14. Patrons who wish to enter deep water may be required to demonstrate their swimming abilities.
15. Enter pool from slide feet first, on your bottom.
16. A responsible person should accompany physically challenged swimmers. Please ask the manager on duty for any assistance.

Lifeguards will blow their whistles ten minutes before your party is scheduled to end to allow time for you to finish cleaning and for your guests to collect their belongings.